

Sede Amministrativa e Stabilimento:

Via Brunelleschi, 3/E – 50010 Campi Bisenzio Capalle (FI)

Tel. 0558951259 Fax. 0558952636 email: clienti@italsime.com

Company : _____ Name and Surname _____

Tel. _____ email: _____

Address _____

MODEL	N. FATTURA / DDT
DETAILED DESCRIPTION OF PROBLEM :	

IMPORTANT , READ CAREFULLY:

- Please fulfill all above part of documents.
- Send to matteo.clienti@italsime.com and as object write the **RMA number request+ name of company**
- You will receive a mail back with RMA number. You have to put it in the downside part of this form and then to attach it to the box for the delivery (without this indication on box we will not accept any box)
- The goods will be checked in maximum 10 working days (starting from the day we receive the goods in Italsime)
- The time to solve the problem depends on the type of it but we will take care to solve it as soon as possible.
- The goods are sent by client with its courier and all risks are upon client and its courier.
- All problems must be written with the most numbers of details : it's not enough that it doesn't work.
- In case of warranty goods must be sent back not destroyed and with all accessories.

Cut here and put on the box

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ITALSIME MACCHINE ELETTRICHE S.R.L

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NUMER RMA	
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